## IN THE UNITED STATES BANKRUPTCY COURT FOR THE WESTERN DISTRICT OF PENNSYLVANIA

IN RE: : Bankruptcy No. 19-10852-TPA

Derek S. Kerr, :

Debtor : Chapter 13

:

Derek S. Kerr, : Related to Docket No. 107

Movant

Quicken Loans, Inc.,

Respondent

Ronda J. Winnecour, Esquire, : Chapter 13 Trustee, :

**Additional Respondent**:

# Exhibit "A"

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Borrower Name: Kerr, Derek
Property Address: 8 Elm Drive Brookville, PA 15825
Servicer Name: Quicken Loans Inc.
Loan Number: 8673349332829

## **Full History**

Date	Activity By	Action Taken
11/22/2019 10:52:32 AM ET	Attorney	File Submitted
File Submitted by Jessica Tighe.		
The following documents were submitted:		
Kerr (Loan #8673349332829) - Borrower Author	ization (Added 11-22-2019)	
Kerr (Loan #8673349332829) - HAMP Request fo	r Mortgage Assistance (RMA) (Added	11-22-2019)
Kerr (Loan #8673349332829) - Uniform Borrowe	r Assistance Form (Added 11-22-2019)	
Kerr (Loan #8673349332829) - Mortgage Assista	nce Application Form 710 (Added 11-2	2-2019)
Kerr (Loan #8673349332829) - Financial Stateme	ent (Added 11-22-2019)	
Kerr (Loan #8673349332829) - Hardship Letter (A	Added 11-22-2019)	
Kerr (Loan #8673349332829) - IRS Form 4506-T	Borrower) (Added 11-22-2019)	
Kerr (Loan #8673349332829) - Dodd-Frank Certi	fication (Added 11-22-2019)	
Kerr (Loan #8673349332829) - Client Information	n (Added 11-22-2019)	
Kerr (Loan #8673349332829) - Hardship Informa	tion and Documentation (Added 11-22	-2019)
Kerr (Loan #8673349332829) - Current Househol	d Income (Added 11-22-2019)	
Kerr (Loan #8673349332829) - Current Househol	d Assets (Added 11-22-2019)	
Kerr (Loan #8673349332829) - Household Month	nly Expenses & Debt (Added 11-22-2019	9)
Kerr (Loan #8673349332829) - Acknowledgemer	nt and Agreement (Added 11-22-2019)	
Kerr (Loan #8673349332829) - Borrower Income	(Wages) - Most recent 2 pay stubs (Ac	lded 11-22-2019)
Kerr (Loan #8673349332829) - Co-Borrower Inco	me (Wages) - Most recent 2 pay stubs	(Added 11-22-2019)
Kerr (Loan #8673349332829) - Most Recent 2 M	onths Bank Statements (Added 11-22-2	2019)
Kerr (Loan #8673349332829) - Most Recent 2 Ta	x Returns (Added 11-22-2019)	
Kerr (Loan #8673349332829) - Loss Mitigation O	rder (Added 11-22-2019)	

Date	Activity By	Action Taken
12/03/2019 05:30:43 PM ET	Servicer	File Opened
File Opened by Mike Jagitsch		

Date	Activity By	Action Taken
12/18/2019 02:24:52 PM ET	Servicer	Docs Incomplete Notice
File Rejected by: Mike Jagitsch.		
Reason: Incomplete Package		
Due Date: 01-06-2020		
Message:		
Borrower Income (Wages) - Most recent 2 pay st	tubs: Please see attached incom	plete letter.
, , , , , , , , , , , , , , , , , , , ,		

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**Action Taken** 

12/18/2019 02:25:41 PM ET

Servicer

Message Sent

From: Mike Jagitsch (Servicer)

Subject: Incomplete Letter

Message: Please see letter.

Attached Files:

Kerr (Loan #8673349332829) - 3349332829 Incomplete Letter.pdf (Added 12-18-2019)

Date **Activity By Action Taken** 

12/19/2019 08:34:24 AM ET

Attorney

Message Sent

From: Jessica Tighe (Borrower Attorney)

Subject: RE: Incomplete Letter

Message:

We will request the information and provide once it is received, thank you.

Date **Activity By Action Taken** 

01/20/2020 01:50:32 PM ET Attorney Message Sent

From: Jessica Tighe (Borrower Attorney)

Subject: Updated Income

Message:

 $Attached\ please\ find\ the\ updated\ income\ for\ Derek\ \&\ Megan\ Kerr.\ Please\ note\ that\ this\ Mr.\ Kerr's\ slow\ time\ at\ work\ and\ therefore$ he only had two pay periods for December 2019.

**Attached Files:** 

Kerr (Loan #8673349332829) - H Pay Stubs 2 (Added 01-20-2020) Kerr (Loan #8673349332829) - W Pay Stubs 2 (Added 01-20-2020)

Date **Activity By Action Taken** 

01/21/2020 10:02:13 AM ET Status Report Created Attorney

Jessica Tighe created Status Report

**Download Status Report** 

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02/05/2020 11:38:11 AM ET Attorney Message Sent

From: Jessica Tighe (Borrower Attorney)

Message:

Following up on the updated income documents that were provided January 20th. Is there an update as to the status of the review? Thank you.

Date **Activity By** Action Taken

02/27/2020 09:35:24 AM ET Attorney Message Sent

From: Jessica Tighe (Borrower Attorney)

Message:

We have received no communications on this file since December 2019. Can you please provide response/update. If we do not receive a response within 10 days; we may have to file a Motion for Status Conference due to the communications. Thank you.

Date **Activity By** Action Taken

03/05/2020 08:11:41 AM ET Attorney Message Sent

From: Jessica Tighe (Borrower Attorney)

Message:

Following up on this file once again as we still have yet to receive an response since December 2019. The period terms in 13 days, if we do not receive a response prior to that time, we will move forward with the filing for Status Conference.

Date **Activity By Action Taken** 

03/13/2020 01:22:21 PM ET Attorney Message Sent

From: Jessica Tighe (Borrower Attorney)

Attached please find a copy of the signed Trial Period Plan that was received by mail. The originals are being returned by UPS; Tracking No. 1Z 096 FV8 84 0262 9344. We have also filed the Interim Mortgage Modification Order as the payment will be made by the Chapter 13 Trustee.

**Attached Files:** 

Kerr (Loan #8673349332829) - Trial Period Plan (Added 03-13-2020)

Date **Activity By** Action Taken

03/17/2020 02:24:58 PM ET Attorney Message Sent

From: Jessica Tighe (Borrower Attorney)

Message:

Attached please find the signed Interim Mortgage Modification Order. The Chapter 13 Trustee will be submitting the trial period payments.

**Attached Files:** 

Kerr (Loan #8673349332829) - Interim Mortgage Mod (Added 03-17-2020)

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Action Taken

03/17/2020 02:25:16 PM ET

Attorney

Account Change

File Changed by: Jessica Tighe.

Change(s):

Date Loss Mitigation Period Expires changed from 03/19/2020 to 06/15/2020.

Date **Activity By** Action Taken

06/12/2020 10:43:29 AM ET Message Sent Attorney

From: Jessica Tighe (Borrower Attorney)

Message:

I am reaching out in regards to a status update on this file. We have received some documentation in regards to a payment deferal; however, Mr. Kerr was in the process of a Trial Period. Any information you can provide would be greatly appreciate, thank you.

Date **Activity By** Action Taken

06/18/2020 10:04:07 AM ET Servicer **Account Change** 

File Changed by: Mike Jagitsch.

Status changed from Incomplete to Doc Review Completed.

Comment:

Closing application - client is currently in a COVID Forbearance.

Date **Activity By** Action Taken

06/18/2020 10:04:45 AM ET Servicer **Decision Reported** 

Decision reported by Mike Jagitsch.

Message: Approved:

Client was approved for a Trial Modification in March, 2020. They are now in a COVID Forbearance. Closing application.

Date **Activity By Action Taken** 

06/18/2020 10:29:24 AM ET Attorney Message Sent

From: Jessica Tighe (Borrower Attorney)

Subject: RE: Account Change - Docs Complete Notice

Message: Mike:

The file should not be closed as the forbearance documentation that we received listed only 3 months. Mr. Kerr would still wish to continue his modification proceedings after said time.

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**Action Taken** 

07/13/2020 12:50:45 PM ET

Attorney

Message Sent

From: Jessica Tighe (Borrower Attorney)

Message:

Requesting the Portal be re-opened once again. Mr. Kerr is not completing a deferment and wishes to continue with the Loss Mitigation.

Date **Activity By Action Taken** 

07/17/2020 04:03:46 PM ET

Servicer

Message Sent

From: Mike Piccinini (Servicer) Subject: RE: Message Sent

Message: Hello Jessica

Just want to touch base on this one. We can pursue other loss mitigation options for the client & keep them under the forbearance protections at the same time.

My suggestion would be to make the updates to the portal if any are needed to allow the client to submit an application but keep the forberance active within our systems so the protections remain.

Let me know what you think.

Thanks

Date **Activity By Action Taken** 

07/20/2020 07:35:49 AM ET

Attorney

Message Sent

From: Jessica Tighe (Borrower Attorney)

Subject: RE: Message Sent

Message: Mike:

Mr. Kerr advised that he never requested the forbearance and that he was contacted by Quicken. He advised he is working normally and wants to continue on with Loss Mitigation. He was in a trial period; what is that status of that? He already previously provided all of his documentation and had a completed Loss Mitigation package.

Date **Activity By Action Taken** 

08/05/2020 11:38:24 AM ET

Attorney

Message Sent

From: Jessica Tighe (Borrower Attorney)

Message:

Following up on the status of Mr. Kerr's Trial Period?

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Message Sent

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09/09/2020 03:03:26 PM ET Attorney

From: Jessica Tighe (Borrower Attorney)

Message:

Following up once again, it has been almost 30 days with no response.

Date **Activity By** Action Taken

09/11/2020 07:25:34 AM ET Attorney Message Sent

From: Jessica Tighe (Borrower Attorney)

I will be out of the office for vacation from September 14, 2020 and return to office September 21, 2020. If you need anything while I am away, please contact Attorney Kenny Seitz directly at (814) 536-9924. Thank you!

Date **Activity By Action Taken** 

10/08/2020 09:45:14 AM ET Attorney Message Sent

From: Jessica Tighe (Borrower Attorney)

Subject: Status Conference

Message:

Judge Agresti has scheduled the Loss Mitigation for a Status Conference on Friday, November 13, 2020 at 10:00 AM via ZOOM. A copy of the Order is attached, thank you.

### **Attached Files:**

Kerr (Loan #8673349332829) - Status Conference (Added 10-08-2020)

Date **Activity By** Action Taken

11/18/2020 07:31:55 AM ET Attorney **Account Change** 

File Changed by: Jessica Tighe.

Change(s):

Date Loss Mitigation Period Expires changed from 06/15/2020 to 01/06/2021.

Date **Activity By Action Taken** 

11/18/2020 07:32:36 AM ET Attorney Message Sent

From: Jessica Tighe (Borrower Attorney)

Loss Mitigation Period extended to January 6, 2021 per Judge Agresti. Please provide response as to status of Mr. Kerr's pending loss mitigation as soon as possible, thank you.

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**Action Taken** 

12/10/2020 01:57:37 PM ET

Servicer

Message Sent

From: Mike Piccinini (Servicer) Subject: RE: Message Sent

Message: Hello

I have been working with FHA to get approval to reactivate the modification that was closed out in 05/2020. FHA has provided us approval to move forward with closing the modification. We are currently working on the final figures for an effective date of the final modification of 08/01/2020.

Once this is completed we will issue closing documents to be executed.

Please let me know if there are any questions.

Date **Activity By Action Taken** 

12/11/2020 07:06:29 AM ET Attorney Message Sent

From: Jessica Tighe (Borrower Attorney)

Subject: RE: Message Sent

Message:

Is there an estimated time frame for receiving the documents?

Also could you please upload the documents to the Portal or mail to our main business address as follows:

The Debt Erasers

319 Washington Street, Suite 238

Johnstown, PA 15901

Thank you.

Activity By Date **Action Taken** 

12/23/2020 03:08:59 PM ET Attorney Message Sent

From: Jessica Tighe (Borrower Attorney) Subject: Out of Office - Holiday

Message: Good Afternoon:

I will be out of the office from December 24, 2020 to January 4, 2021. Any messages received during that time will be addressed on January 4, 2021.

Thank you and have a safe and happy holiday season!

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01/04/2021 03:14:54 PM ET

Servicer

Message Sent

From: Mike Piccinini (Servicer) **Subject:** Modification Terms

Message: Hello

We have finalized modification terms & will following up with copies of the closing documents for review tomorrow morning as soon as they are generated from our Vendor.

Thanks

Date **Action Taken Activity By** 

01/05/2021 07:22:40 AM ET

Attorney

Message Sent

From: Jessica Tighe (Borrower Attorney) Subject: RE: Modification Terms

Message:

Thank you for the update, we will await the final modification documents.

Date **Activity By Action Taken** 

01/05/2021 01:35:16 PM ET

Servicer

Message Sent

From: Mike Piccinini (Servicer) Subject: RE: Modification Terms

Message: Afternoon

Closing documents with the final modification details are attached for review & approval.

Thanks

**Attached Files:** 

Kerr (Loan #8673349332829) - 3349332829 kerr closing docs.pdf (Added 01-05-2021)

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Action Taken

01/05/2021 02:48:52 PM ET Attorney Message Sent

From: Jessica Tighe (Borrower Attorney) Subject: RE: Modification Terms

Message: Mike:

The documents were received, we will forward on to Mr. Kerr for his review and if he wishes to accept, will forward the executed documents. Thank you.

Date **Activity By Action Taken** 

01/11/2021 07:24:20 AM ET Account Change Attorney

File Changed by: Jessica Tighe.

Change(s):

Date Loss Mitigation Period Expires changed from 01/06/2021 to 02/22/2021.

Date **Activity By Action Taken** 

01/15/2021 01:05:49 PM ET Attorney Message Sent

From: Jessica Tighe (Borrower Attorney)

Message:

Attached please find the Loan Modification Documents; the originals were sent via U.S.P.S. - Tracking No. 9510 8157 8961 1015 5955 32.

Once we have received confirmation that the documents have been received and processed, we will proceed with the filing of the Motion to Approve with the Bankruptcy Court.

#### Attached Files:

Kerr (Loan #8673349332829) - Loan Modification (Added 01-15-2021)

Date **Activity By Action Taken** 

01/22/2021 07:25:03 AM ET Attorney Message Sent

From: Jessica Tighe (Borrower Attorney) Subject: Status of Final Modification Docs

Message:

I just wanted to check in on the status of the final modification documents; our tracking advises the documents were delivered on January 20, 2021. Please advise that documents have been received and approved such that we may move forward with the filing of the Motion to Approve. Thank you.

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01/26/2021 01:26:00 PM ET

Attorney

Message Sent

From: Jessica Tighe (Borrower Attorney)

Message:

Just checking in on the status of the final modification documents.

We will move forward with the filing of the Motion to Approve on Friday.

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